EL TORO
APARTMENT

Check-in & Check-out Guide

We want your holiday to start smoothly from the very first moment.
Our check-in and check-out process is personal and easy.

Check-in

Check-in is from 2:00 PM

Our host Veronique or Maria will welcome you at the large white garage door marked number 19.

Please send a WhatsApp message or call us about 1 hour before you arrive.

Our host will help you park in your private parking space, hand over the keys and show you around the apartment, building and pool.

Waiting for you:

A bottle of water, coffee pods, washing detergent and a dishwasher tablet

Legal Registration (SES)

Spanish law requires us to collect the following details of all guests before check-in:

- Full names as stated in passport or ID
- Dates of birth
- Full home address
- For Spanish DNI: the número de soporte

Please provide these details in advance.

Without this registration we cannot check you in.

Check-out

Check-out is before 10:00 AM

This gives our cleaning team time to prepare everything for the next guests.

Leaving early? Just leave the keys on the dining table and close the door. Our host will take care of the rest.

Before you leave:

✓ Put rubbish in the containers at the staircase
✓ Put dishes in the dishwasher and switch it on
✓ Make sure all windows and doors are closed

Thank you for taking good care of our home!

Enjoy your stay in beautiful Altea!